TRIZETTO
Provider Solutions™

eClinicalWorks

TRIZETTO PROVIDER SOLUTIONS™ AND eClinicalWorks.

Together, we get you paid faster.

Discover how TriZetto Provider Solutions and eClinicalWorks offer the best tools and services to improve revenue. TriZetto Provider Solutions streamlines your revenue cycle by providing industry-leading tools and comprehensive customer service that is with you 100% of the way. Together, they give you the power to quickly and easily manage your patients, claims and payments. Here are just a few ways they make it easy:

Integrated Eligibility
Checking patients' eligibility and verifying coverage is a routine part of running your practice. As leaders in the industry, TriZetto Provider Solutions and eClinicalWorks offer integrated eligibility directly through the eClinicalWorks software.

Remits
TriZetto Provider Solutions and eClinicalWorks offer seamless integration for electronic remittance advice (835) transactions: available for Medicare, Medicaid, Blue Cross Blue Shield and commercial plans in all 50 states.

Reporting Tools
TriZetto Provider Solutions' website offers clients excellent integrated, comprehensive and standardized report including Safety Net, Claim Status, Claim File Reconciliation and Rejection Reports.

Freedom & Flexibility
With no long-term or binding contracts, TriZetto Provider Solutions and eClinicalWorks deliver a flexible, pressure-free solution to help you manage your practice your way.

Customer Support
Most fundamentally, the mutual clients of TriZetto Provider Solutions and eClinicalWorks receive superior, 24/7 customer service at no cost as well as fast results – the things that matter most to them.

Additional Product Available
Electronic Patient Statements allow for efficient patient communication. Along with patient statements, our communication services include recall notices, letters, birthday cards, reminders, and any other kind of print and mail communication you want to send your patients.

Is your current clearinghouse up to the task?

TPS	YOUR CLEARINGHOUSE	COMPANY
☑	☐	Founded by a healthcare provider
☑	☐	Trusted by more than 230,000 healthcare providers
☑	☐	More than 30 years of experience
☑	☐	Over 25 million claims processed monthly
☑	☐	Direct payer relationships allowing electronic transactions in all 50 states
☑	☐	Clear, up-front pricing
☑	☐	Customer retention rate of over 96%
☑	☐	Payer enrollment handled for you
☑	☐	Proven implementation process
☑	☐	In-house, on-site and web-based training available

TPS	YOUR CLEARINGHOUSE	PEOPLE
☑	☐	Free, live 24/7 customer support
☑	☐	First-call resolution for 92% of issues
☑	☐	All issues resolved within 5 days
☑	☐	Representatives average 13 years of industry experience
☑	☐	Proactive service teams trained to identify issues before you do
☑	☐	Experienced, dedicated account representatives for large provider practices
☑	☐	Staff productivity profiling ensures resources are allocated appropriately

TPS	YOUR CLEARINGHOUSE	TOOLS
☑	☐	Integration with most practice management systems
☑	☐	User-friendly online tools designed with customers in mind
☑	☐	All claim formats accepted
☑	☐	Partner with payers to maximize electronic submissions
☑	☐	Payer-specic edits catch mistakes before they become rejections
☑	☐	Guaranteed to reduce error rate in 90 days*
☑	☐	Customized report queries can be created and saved based on user, role, location or other criteria
☑	☐	Standard reports eliminate lost claims
☑	☐	Ensure claims have reached their destination
☑	☐	Report card to measure your office performance against others to identify areas for improvement
☑	☐	Rejection analysis tracks common errors
☑	☐	Easily and claims status by payer
☑	☐	All reports can be exported to Microsoft® Excel
☑	☐	Extensive direct payer connections and customized payer reporting
☑	☐	Permissions and unlimited logins customized by provider, by user, by location, job profile
☑	☐	Process professional, institutional, dental and workers compensation claims

Find Out More: To see even more ways TriZetto Provider Solutions and eClinicalWorks offer the best tools and services for you, contact Eric Cohoon at 800.969.3666 x1257 or eric.cohoon@trizetto.com, or visit www.gatewayedi.com/eclinicalworks.

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