

eClinicalWorks

eCW COMPATIBILITY WITH GOOGLE CHROME 80

With the next major version of Google™ Chrome™, Chrome 80, Google is changing the handling of browser cookies. This change will prevent certain eClinicalWorks® application windows from functioning as expected.

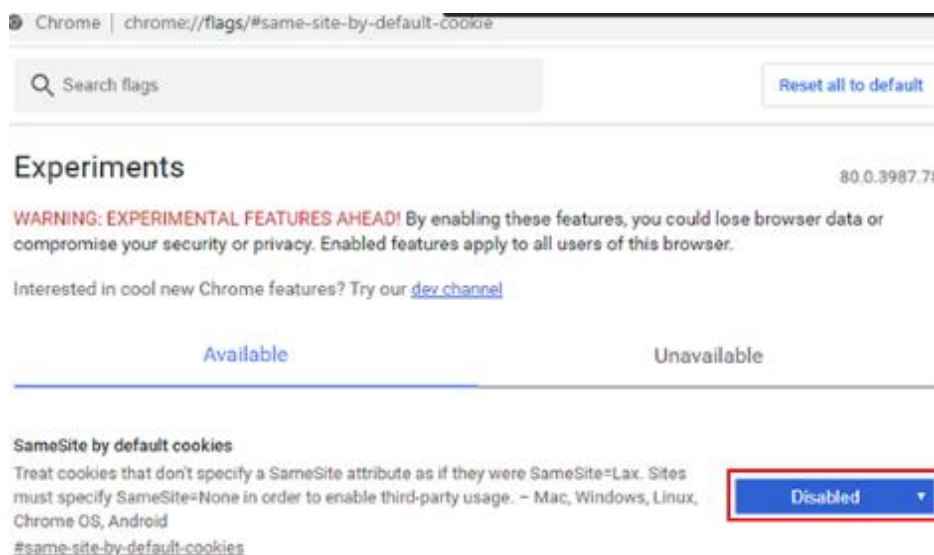
Google plans to release Chrome 80 starting Tuesday, February 4, 2020. eClinicalWorks is working to address these concerns but cannot guarantee a seamless solution will be in place before Google distributes the new release to client machines.

Required actions:

Chrome 80 is not supported for use with certain component products at this time, and eClinicalWorks recommends that end users do not upgrade to Chrome 80.

Clients that have already upgraded to Chrome 80 can configure a setting to restore browser functionality:

1. Enter the following in the Chrome address bar: <chrome://flags/#same-site-by-default-cookies>
2. Next to the *SameSite by default cookies* setting, select *Disabled* from the drop-down list:



Questions, issues, or requests:

Create a support case on the my.eclinicalworks.com Customer Portal with any questions regarding the operation or deployment of this release.

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